

Risk Assist for Property Owners

NIG Risk Assist offers an easy-to-use and comprehensive range of online tools to help manage and reduce risks in your business, 24/7.

Every property owner faces risks, but not all property owners know how to reduce or deal with them. So we've specifically created NIG Risk Assist to help property owners manage and respond to a wide range of risks that cover:

Property validations

Insure for the right amount

Reduce the risk of underinsurance with our Benchmark Building Validation. Working with our RICS-regulated partner, Barrett Corp & Harrington, we provide a desktop validation and detailed reporting.

Escape of water management

Protection against water damage

LeakSafe specialises in supplying water-leak detection and prevention systems to minimise the risks associated with water leaks and burst pipes.

Business and property protection portal

Identify and understand postcode risk factors

Using postcode-specific risk factors and the business/organisation type operating there, the Business and Property Protection Portal provides resources and advice covering perils including fire, security and flood. This information library is based on risk control data and statistics collated by RISCAuthority (Risk Insight, Strategy and Control Authority) and the Fire Protection Association (FPA).

Ask the expert

Unlimited online access to health and safety professionals for support and guidance on specific issues facing your business – guaranteed within 24 hours. Ask as many questions as you want. Responses are stored securely online to ensure discretion on sensitive issues.

Helplines

Call the business emergency assistance helpline

For 24/7 emergency repairs such as burst pipes, blocked drains, flooding, and gas or electricity supply failures. Plus, 24/7 glass replacement service. Replacement locks and other emergency security measures are also available.

Legal and tax advice

Unlimited phone support covering UK and EU legal and tax issues. The service also provides useful information on matters such as property law and taxation and is updated regularly by legal professionals. You also have access to

Human resources

Log into a virtual HR department

Round-the-clock access to a range of online resources on HR and employment matters, including jargon-free guidance on rapidly changing employment law.

Ask the expert

Unlimited online access to HR professionals for support and guidance on the specific issues facing your business. Ask all the questions you want, as and when you need to, with a guaranteed response time within 24 hours Monday to Friday.

Health and safety

Health and safety training

To help reduce the risk of accidents, litigation and downtime. Our comprehensive eLearning courses are fully accredited by relevant bodies such as the Royal Society for the Prevention of Accidents (RoSPA), Continuing Professional Development (CPD) and NOS (National Occupational Standards). We also offer sector-specific areas for Residential Landlords and Commercial Property Management. There's dedicated guidance and documentation templates on topics such as unoccupied properties, asbestos, gas and fire safety and legionellosis.

Set up your access to Risk Assist in three easy steps:

1. Visit www.nigriskassist.com/newaccount
2. Fill in the information required (name, email, policy number, etc.). This information can be found on the first page of your policy documents.
3. Click submit and you will receive an email to activate your account.

an online business law library to create ready-to-sign contracts, agreements and letters.

Contacts

We have a dedicated in-house Risk Control team

If required, the team can arrange client site visits and follow-up risk improvement action plans for regional traded risks.

In the event of a claim

Visit nig.com/claims or contact your broker.