

# Important information

With effect from your renewal date we have amended the following sections of the policy wording.

Section	Current Cover	Cover From Renewal Date	Explanation
Our GREEN FLAG App	<p>Our Green Flag app If you've got a smartphone, don't forget to install our free Green Flag app. It's the smartest way to get rescued and enables you to:</p> <ul style="list-style-type: none"><li>• Tell us about your breakdown online, without needing to call</li><li>• Send us your exact location using your phone's GPS</li><li>• Receive updates on expected arrival time and information about your technician</li><li>• Track your technician as they approach</li></ul> <p>For more info, search your app store for Green Flag, or go to <b><a href="http://www.greenflag.com">www.greenflag.com</a></b></p>	N/A	<p>This wording does not apply to your policy; this means that, you are unable to use the Green Flag app to request for help on this policy if you breakdown.</p>

<p>Section A UK Breakdown</p>	<p>If the driver falls ill and can't drive, and none of the passengers are authorised to drive either, we'll get you all to one destination you've chosen, anywhere in the UK. We'll need to see a medical certificate to show the driver's unsafe. We might send out a driver, to take you where you've chosen to go. If necessary, we will also pay for one single standard class rail ticket for the policyholder or any authorised driver to collect the vehicle following repair.</p>	<p>If the driver falls ill or there is a sudden death of the driver and none of the passengers are authorised to drive, we'll get you all to one destination you've chosen, anywhere in the UK. We may ask to see a medical certificate or evidence. We might send out a driver, to take you where you've chosen to go. If necessary, we will also pay for one single standard class rail ticket for the policyholder or any authorised driver to collect the vehicle following repair.</p>	<p>This is to make our intentions clear that cover applies under this section if the driver unfortunately or suddenly passes away.</p>
<p>Section B Cover in Europe</p>	<p><b>Vehicle hire information</b> Vehicle hire companies will want to see your original driving licence. If you hold a photocard licence you will need to take the paper counterpart as well. In some countries you will need to take an International Driving Permit as well as your driving licence. This is not required in EU Member States. A credit card must be available.</p>	<p><b>Vehicle hire information</b> Vehicle hire companies will want to see your original driving licence. If you hold a photocard licence you will need to take the paper counterpart as well. In some countries you will need to take an International Driving Permit as well as your driving licence. To check whether one will be necessary please check the Government website, <b>GOV.UK</b>. A credit card must be available.</p>	<p>We have updated this wording to clarify the international driving permit requirements for when you're travelling to Europe.</p>

**Your Information**

Although we haven't changed the way we collect, use and share your information, we would like to remind you that full details of how we use it and who we share it with are available to view at [www.u-k-insurance.co.uk/nig.html](http://www.u-k-insurance.co.uk/nig.html) or you can call us if you would like a paper copy.

Green Flag shall also be happy to send you any of our brochures, letters or statements in Braille, large print or audio, upon request.

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