



Ready for risk



Helpline Services

A range of helplines available to clients and their employees

Helplines offer specialist advice and guidance and are available to parties insured under NIG policies while the policy is in force.

Helplines

Eurolaw Commercial Legal and UK Tax Advice:

- Confidential legal advice on commercial legal problems affecting a business.
- Advice covers employment, VAT, contract disputes, landlord and tenant disputes and more.
- Provides immediate advice from a qualified legal advisor, or a call back at a suitable time.

Business Emergency Assistance:

- Help in the event of a business emergency.
- Covers matters such as burst pipes or blocked drains, failure of the gas or electricity supply, roof damage, escape of water or oil from the central heating system.
- Finds a relevant, reputable local contractor, for the insured to pay as normal.

Emergency Glazing and Security Assistance:

- An efficient replacement service for fixed internal and external glass.
- Also includes replacement locks or emergency security measures.

Offer these helpline services as part of your employee benefits:

Counselling Service:

- A confidential service dealing with issues such as stress, depression, bereavement and relationships, with onward referral to relevant services.
- Available to the Insured, their employees and their immediate family who permanently live with them, aged 18 years or over.
- Helps improve productivity and reduce absence.
- Shows additional commitment to employee welfare.

Health and Medical Service:

- Health and medical support provided by a medically qualified person.
- Covers issues such as sports and exercise, inoculations, complementary health, and finding doctors, clinics or treatment facilities.

Contact numbers can be included in your staff handbook.



Log on to nigriskassist.com where you'll find helpline numbers or refer to your policy document. If your broker has already registered your account, you will receive an activation email to begin.