# **General Claim Form**



NIG Commercial Claims P O Box 1151 Bromley BR1 9WB

Please note - you can complete this form on screen. When completing please use the tab and arrow keys to move between the relevant fields. Ensure you do not use the return or enter keys.

If completing by hand, please answer all questions using BLOCK CAPITALS.

#### You the Policyholder

1

|                     |   | <br> |    |
|---------------------|---|------|----|
| Name of the Insured |   | <br> |    |
| Address             |   | <br> |    |
| Town                | County  |      |    |
| Postcode            | Date Premium Paid                                     |      |    |
| Occupation          | Telephone Number                                      |      |    |
| Policy Number       | Value Added Tax. Are you<br>a registered person or co | Yes  | No |

### 2 Circumstances of the Claim

| а | Date (dd/mm/yyyy) Time                                   | g | Was any person(s) responsible for loss/damage?   |
|---|--|---|--|
|   | am pm  |   | Yes No   |
| b | Where did the loss/damage occur?                         |   | If <b>yes</b> , say why  |
|   |  |   |  |
| с | Describe fully how loss/damage occurred.                 |   |  |
| C | Describe fully now loss/damage occurred.                 |   |  |
|   |  |   |  |
|   |  |   |  |
|   |  | h | Name and address of person(s) responsible  |
|   |  |   |  |
|   |  |   |  |
| d | Were the police notified? Yes No                         |   |  |
|   | If <b>yes</b> , address of station                       |   |  |
|   |  |   |  |
|   |  | i | If they are Insured against causing this incident state Insurers name, address and policy number |
| е | Date of notification to police Police Crime Reference No |   |  |
|   |  |   |  |
| f | Were the fire brigade called? Yes No                     |   |  |
|   | If <b>yes</b> , address of station                       |   |  |
|   |  |   |  |
|   |  |   |  |

#### **3** General Information (where applicable)

| а | Type of premises                          |     |    | е | ls ti | here any other policy i                            | n force prov | iding cover f | or this ir | ncident | ?   |
|---|---|-----|----|---|-------|--|--------------|---------------|------------|---------|-----|
|   |   |     |    |   |       |  |              | Yes           |            | No      |     |
|   |   |     |    |   |       | <b>es</b> , give details to inclunt                | ude Insurers | name/addre    | ss and     | policy  |     |
| b | Were the premises unoccupied?             | Yes | No |   |       |  |              |               |            |         |     |
|   | If <b>yes</b> , when last occupied?       |     |    |   |       |  |              |               |            |         |     |
|   |   |     |    |   |       |  |              |               |            |         |     |
|   |   |     |    | f |       | at is the total of buildi<br>ck/plant and machiner |              |               |            | conten  | ts/ |
| с | Are you the owner of the premises?        | Yes | No |   | i     | buildings  | ii           | all contents  |            |         |     |
|   | If <b>no</b> , give name/address of owner |     |    |   |       |  |              |               |            |         |     |
|   |   |     |    |   | iii   | stock  | iv           | plant and r   | nachine    | ry      |     |
|   |   |     |    | g | Hav   | ve you ever suffered si                            | milar loss/d | amage?        |            |         |     |
|   |   |     |    |   |       |  |              | Yes           |            | No      |     |
| d | Are you responsible for repairs?          | Yes | No |   | lf ye | <b>es</b> , give details and wl                    | hether claim | made on In    | surers     |         |     |
|   |   |     |    |   |       |  |              |               |            |         |     |
|   |   |     |    |   |       |  |              |               |            |         |     |
|   |   |     |    |   |       |  |              |               |            |         |     |

## 4 Complete for Deterioration of Frozen Food only

| а | Cause of breakdown of freezer         | с | Is the freezer currently subject of a Maintenance/Service Agreement?   |
|---|---------------------------------------|---|--|
|   |                                       |   | Yes No   |
|   |                                       |   | If <b>yes</b> , name/address of engineers with whom agreement arranged |
|   |                                       |   |  |
|   |                                       |   |  |
|   |                                       |   |  |
| b | When was the freezer purchased/hired? |   |  |
|   |                                       |   |  |
|   |                                       |   |  |
|   |                                       |   |  |
|   |                                       |   |  |
|   |                                       |   |  |

| List/Description of Article(s) or<br>Property destroyed/damaged  | List/Description of Article(s) or<br>Property destroyed/damaged   |
|--|---|
| Extent of damage   | Extent of damage  |
| Owner of Article(s) or Property  | Owner of Article(s) or Property   |
| Where acquired (Name/address of retailer etc. or in the case of gift, the giver)   | Where acquired (Name/address of retailer etc. or in the case of gift, the giver)  |
| Date of acquisition (dd/mm/yyyy)   | Date of acquisition (dd/mm/yyyy)  |
| Cost Price   | Cost Price  |
| Replacement Cost   | Replacement Cost  |
| Value at the time of damage allowing for wear and tear where applicable  | Value at the time of damage allowing for wear and tear where applicable   |
| Salvage value<br>(value, if any, after claim)  | Salvage value<br>(value, if any, after claim)   |
| Sum Claimed  | Sum Claimed   |
| List/Description of Article(s) or  | List/Description of Article(s) or   |
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|  |   |
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| Salvage value<br>(value, if any, after claim)                                    | Salvage value<br>(value, if any, after claim)                                    |
| Sum Claimed  | Sum Claimed  |

I/We declare that no material information has been withheld and that all statements on this form are true to the best of my/our knowledge and belief. In addition the articles and property belong to the persons named and no other person has any interest whether as Owner, Mortgagee or Trustee. I/we understand that you may seek information from other insurers to check the answers I/we have provided, and I/we authorise the giving of such information for such purposes.

Insurers and their agents share information with each other to prevent fraudulent claims and to decide whether to accept your proposal and, if so, on what terms via the Claims and Underwriting Exchange Register, operated by Insurance Database Services Ltd. A list of participants is available on request. The information you supply on this form, together with the information you have supplied on your application form and other information relating to the claim, will be provided to participants.

| Signature   | Date (dd/mm/yyyy)                 |
|---|-----------------------------------|
|   |                                   |
| Please complete and return this form as soon as possible. Damaged property should be protected from further | deterioration but not disposed of |

Please complete and return this form as soon as possible. Damaged property should be protected from further deterioration but not disposed of without prior reference to the Company. If the claim is for repairable damage i.e. buildings, a Trademan's estimate will be required.



1101T/06/15

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