

# Contact us

## NIG National Scheme Centre Bristol



NIG (National Schemes Centre) The Core 40 St Thomas Street Bristol BS1 6JX General Enquiries: 01903 636 314

## Contacts

### National Scheme Centre

Name	Phone 1	Phone 2	Email
<b>General Enquiries</b> General Enquiries	01903 636314		<a href="mailto:nig.national.schemes.centre@nig-uk.com">nig.national.schemes.centre@nig-uk.com</a>

### NSC Management Team

Name	Phone 1	Phone 2	Email
<b>Kelly Ratcliffe</b> Head of Regional Operations	01651 834 923	07917 426 837	<a href="mailto:kelly.ratcliffe@nig-uk.com">kelly.ratcliffe@nig-uk.com</a>
<b>Michael Buse</b> Head Office Schemes Underwriting Manager	01651 833 025		<a href="mailto:michael.buse@nig-uk.com">michael.buse@nig-uk.com</a>
<b>Sarah Hunter</b> Schemes Regional Underwriter	07825 939537		<a href="mailto:sarah.hunter@nig-uk.com">sarah.hunter@nig-uk.com</a>

### Claims Team Leaders

Name	Phone 1	Phone 2	Email
<b>Ian Carnie</b> Liability/Injury Claims Team Leader	0345 300 4649		<a href="mailto:bromleycomclaims@nig-uk.com">bromleycomclaims@nig-uk.com</a>
<b>Donna Whittington</b> Property Claims Team Leader	0345 300 4647		<a href="mailto:bromleycomclaims@nig-uk.com">bromleycomclaims@nig-uk.com</a>

### Schemes underwriters

Name	Phone 1	Phone 2	Email
<b>Becky Barnes</b> Schemes Underwriter	01372 839 635		<a href="mailto:rebecca.barnes@nig-uk.com">rebecca.barnes@nig-uk.com</a>
<b>Bethany Thomas</b> Schemes Underwriter	01239 637438		<a href="mailto:bethany.thomas@directlinegroup.co.uk">bethany.thomas@directlinegroup.co.uk</a>
<b>Courtney Winterson</b> Schemes Underwriter	01651 831 111		<a href="mailto:courtney.winterson@nig-uk.com">courtney.winterson@nig-uk.com</a>
<b>Craig Lewis</b> Schemes Underwriter	01651 833514		<a href="mailto:craig.lewis@nig-uk.com">craig.lewis@nig-uk.com</a>
<b>Helen Parker</b> Schemes Underwriter	01651 833 458		<a href="mailto:helen.parker@nig-uk.com">helen.parker@nig-uk.com</a>
<b>Helen Shaw</b> Schemes Underwriter	01651 833 523		<a href="mailto:helen.shaw@nig-uk.com">helen.shaw@nig-uk.com</a>
<b>John Banks</b> Schemes Underwriter	01903 636 314		<a href="mailto:john.banks@nig-uk.com">john.banks@nig-uk.com</a>

<b>Julie Hartigan</b> Schemes Underwriter	01651 833 515	<a href="mailto:julie.hartigan@nig-uk.com">julie.hartigan@nig-uk.com</a>
<b>Paul Rowley</b> Schemes Underwriter	01651 834 346	<a href="mailto:paul.rowley@nig-uk.com">paul.rowley@nig-uk.com</a>
<b>Steven Meaton</b> Schemes Underwriter	01651 833525	<a href="mailto:steven.meaton@nig-uk.com">steven.meaton@nig-uk.com</a>

## Packages and eTrade

Name	Phone 1	Phone 2	Email
<b>eTrade &amp; Existing Business</b> eTrade, New Business Quotes, Existing Business & TheHub Referrals	0345 878 5021	0345 878 5022	<a href="mailto:nigpeterborough@nig-uk.com">nigpeterborough@nig-uk.com</a>
<b>MiniFleet</b> MiniFleet	0345 246 8657		<a href="mailto:nigpeterborough@nig-uk.com">nigpeterborough@nig-uk.com</a>
<b>PowerPlace</b> TheHub Password or Access queries Powerplace	0345 604 2124		<a href="mailto:powerplace@nig-uk.com">powerplace@nig-uk.com</a> <a href="mailto:BrokerSupport@nig-uk.com">BrokerSupport@nig-uk.com</a>
<b>Commercial Vehicle</b> Commercial Vehicle	0345 602 4214		<a href="mailto:commercialvehicle@nig-uk.com">commercialvehicle@nig-uk.com</a>
<b>Commercial Credit</b> Commercial Credit	0345 300 5136		
<b>Non full cycle policy queries</b> Non full cycle policy queries	0345 878 5022		<a href="mailto:nigpeterborough@nig-uk.com">nigpeterborough@nig-uk.com</a>
<b>eDocs Support</b> eDocs Support			<a href="mailto:EDOCSSUPPORT@directlinegroup.co.uk">EDOCSSUPPORT@directlinegroup.co.uk</a>
<b>Broker Accounts / Commercial Credit (Direct Debit)</b> Broker Accounts / Commercial Credit (Direct Debit)	0345 300 5136		<a href="mailto:commercialcredit@nig-uk.com">commercialcredit@nig-uk.com</a>

## Speciality trading team

Name	Phone 1	Phone 2	Email
<b>Damian Cannings</b> Speciality Portfolio Manager	07594550197		<a href="mailto:Damian.cannings@nig-uk.com">Damian.cannings@nig-uk.com</a>
<b>John Olczyk</b> Regional Casualty Underwriter	07846028429		<a href="mailto:John.olczyk@nig-uk.com">John.olczyk@nig-uk.com</a>
<b>Andrew Oddy</b> Regional Construction Underwriter	07385480989		<a href="mailto:Andrew.oddy@nig-uk.com">Andrew.oddy@nig-uk.com</a>
<b>Paul Singh</b> Regional Marine Underwriter	07795692370		<a href="mailto:Paul.singh@nig-uk.com">Paul.singh@nig-uk.com</a>
<b>Ashley Waterfall</b> Commercial Speciality Underwriter	07385480969		<a href="mailto:Ashley.waterfall@nig-uk.com">Ashley.waterfall@nig-uk.com</a>
<b>Rebecca Tobin</b> Assistant Underwriter			<a href="mailto:Rebecca.tobin@nig-uk.com">Rebecca.tobin@nig-uk.com</a>

## Claims

Need to make a claim? Find our online claim forms on the url below

<https://nig.com/claims/>