

Contact us

NIG Claims



Contacts

Motor claims

Name	Phone 1	Phone 2	Email
New Commercial Van policy claims New Commercial van policy claims	0345 607 1626 Option 1		bham.comclaims@nig-uk.com
Existing Commercial Van policy claims Existing Commercial van policy claims	0345 607 1626 Option 2		bham.comclaims@nig-uk.com
New Motor Trade and Fleet claims New Motor Trade and Fleet claims	0345 300 4644		bham.comclaims@nig-uk.com
Existing Motor Trade and Fleet claims Existing Motor Trade and Fleet claims	0345 300 1847	0345 300 3391	bham.comclaims@nig-uk.com
New & existing FarmWeb motor claims New & existing FarmWeb motor claims	01452 899 777		glo.comclaims@nig-uk.com
Emergency out of hours vehicle recovery Emergency out of hours vehicle recovery	0800 400 655		
European assistance out of hours European assistance out of hours	+44 800 400 655		
MID helpline MID helpline	0345 609 0689		
Autoglass Approved windscreen and glass suppliers	0800 028 3754		
National windscreens Approved windscreen and glass suppliers	01827 337 875		

Property Claims

Name	Phone 1	Phone 2	Email
Property claims Working hours Trading from Glasgow, Leeds, Birmingham, Manchester and NTC	0345 246 5602		manpropertyclaims@nig-uk.com
Property claims Emergency out of hours Trading from Glasgow, Leeds, Birmingham, Manchester and NTC	01732 520 270		manpropertyclaims@nig-uk.com
Property claims Working hours Trading from London, Bristol, Maidstone and Watford	0345 300 4647	0345 300 4648	bromleycomclaims@nig-uk.com
Property claims Emergency out of hours Trading from London, Bristol, Maidstone and Watford	01732 520 270		bromleycomclaims@nig-uk.com
FarmWeb Property claims Working hours FarmWeb all regions	01452 899 778		

FarmWeb Property claims 0330 024 9955
Emergency out of hours
FarmWeb all regions

Liability Claims

Name	Phone 1	Phone 2	Email
Liability Claims Working hours Trading from Glasgow, Leeds, Birmingham, Manchester and NTC	0345 246 5604		maninjuryclaims@nig-uk.com
Liability Claims Emergency out of hours Trading from Glasgow, Leeds, Birmingham, Manchester and NTC	01732 520 270		maninjuryclaims@nig-uk.com
Liability Claims Working hours Trading from London, Bristol, Maidstone and Watford	0345 300 4649		bromleycomclaims@nig-uk.com
Liability Claims Emergency out of hours Trading from London, Bristol, Maidstone and Watford	01732 520 270		bromleycomclaims@nig-uk.com
Disease or products Liability claims All regions			disease.claims@nig-uk.com
FarmWeb Liability Claims Working hours FarmWeb all regions	01452 899 778		
FarmWeb Liability Claims Emergency out of hours FarmWeb all regions	0330 024 9955		

Packages and eTrade

Name	Phone 1	Phone 2	Email
eTrade & Existing Business eTrade, New Business Quotes, Existing Business & TheHub Referrals	0345 878 5021	0345 878 5022	nigpeterborough@nig-uk.com
MiniFleet MiniFleet	0345 246 8657		nigpeterborough@nig-uk.com
PowerPlace TheHub Password or Access queries Powerplace	0345 604 2124		powerplace@nig-uk.com BrokerSupport@nig-uk.com
Commercial Vehicle Commercial Vehicle	0345 602 4214		commercialvehicle@nig-uk.com
Commercial Credit Commercial Credit	0345 300 5136		
Non full cycle policy queries Non full cycle policy queries	0345 878 5022		nigpeterborough@nig-uk.com
eDocs Support eDocs Support			EDOCSSUPPORT@directlinegroup.co.uk
Broker Accounts / Commercial Credit (Direct Debit) Broker Accounts / Commercial Credit (Direct Debit)	0345 300 5136		commercialcredit@nig-uk.com

Speciality trading team

Name	Phone 1	Phone 2	Email
Damian Cannings Speciality Portfolio Manager	07594550197		Damian.cannings@nig-uk.com

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Andrew Oddy Regional Construction Underwriter	07385480989	Andrew.oddy@nig-uk.com
Paul Singh Regional Marine Underwriter	07795692370	Paul.singh@nig-uk.com
Ashley Waterfall Commercial Speciality Underwriter	07385480969	Ashley.waterfall@nig-uk.com
Rebecca Tobin Assistant Underwriter		Rebecca.tobin@nig-uk.com

Claims

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