

# Ask the Expert

Email access to a specialist panel of Health and Safety and Human Resources professionals. On hand during the working week, they'll answer your clients' questions within 24 hours (Mon - Fri), no matter how unique.

## Specialist Health and Safety and HR advice when your clients need it most

### Why use Ask the Expert?

Not every business has the resources to employ health and safety or human resources specialists in-house, but with Ask the Expert your clients can receive advice from qualified professionals. Everything from PAT testing to managing difficult employees, our panel has years of cross-industry experience to tap into, to help solve the challenges your clients face.

### Examples of questions

- What are the legal requirements for protective clothing for forklift truck operators?
- What are our employees' rights, and our duties as an employer, regarding quarantining?
- Do 3-phase machines need to undergo PAT Testing?
- If staff drive their own cars for work purposes, do we need to keep photocopies of their insurance policy, driving licence, MOT and road tax documents?
- If a colleague refuses help for a mental health issue, what can we do to support their health, safety and wellbeing?

### Key benefits

- Unlimited online access to Health and Safety and HR professionals.
- Your clients can ask as many questions as they want, as often and in as much detail as they want.
- Guaranteed 24-hour email response Monday to Friday – so that issues can be dealt with quickly and efficiently.
- Support and advice is tailored to the issues facing your client's business.
- Save on expensive consultancy fees associated with health and safety and HR advice.
- Use Ask the Expert as a first port of call, before calling in consultants or other specialist advice.
- Secure online storage of questions and answers ensures discretion of potentially sensitive communications.

Log on to Broker Risk Assist via TheHub or speak to your usual NIG contact to find out more.

If you have signed up via [nigbrokerriskassist.com](http://nigbrokerriskassist.com) you can continue to log in with your username and password.

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